

SUPPORTER TERMS & CONDITIONS

- 1) Canal & River Trust has entered into an arrangement with Farewill to offer supporters the opportunity to write their Will for free. Farewill will provide supporters with a Will-writing service (the 'Service'). Canal & River Trust will issue any supporter wishing to use the Service with a voucher code which can be redeemed at check out on Farewill's website, or over the phone, to cover the cost of the Service: an individual Will (usually £90) or couple's Will (usually £140).
- 2) Please note there is no obligation on users of the Service to leave a gift to Canal & River Trust in their Will, however we would be grateful if you did consider supporting us in this way.
- 3) The Service is provided by Farewill directly to individual supporters, and therefore to access the Service you will be entering into a direct contractual relationship with Farewill. The Service is governed by separate Terms and Conditions, which you will need to review and agree to in order to access the Service. Please check the Farewill Terms and Conditions before you apply, as they are updated from time to time.
- 4) As at the date of these Supporter Terms & Conditions, Canal & River Trust understands that some of the key Farewill Terms and Conditions include (amongst other things) the following:
 - a. You must be aged 18 or over to use the Service.
 - b. The online Will-writing service is only available in England and Wales. The telephone Will-writing service is available in England, Wales, Northern Ireland and Scotland.
 - c. If you choose to leave a gift to Canal & River Trust, Farewill will provide Canal & River Trust with your name, date of birth, gift type (residuary or pecuniary), gift amount and/or address/email/phone number.
 - d. The voucher code covers the cost of a standard individual or couple's Will written online. If your answers to the questions on Farewill's website suggest you need a more complex Will they may refer you to their telephone Will-writing service. The cost of this may also be covered by your voucher code, depending on the level of complexity. Farewill will make it clear if there would be any additional cost to you before proceeding. If the costs of writing your Will exceed the sum covered by your voucher you are responsible for the additional amount.
 - e. The Service includes free unlimited changes to your Will for one year from the date of completion. You will have the opportunity to opt in to make unlimited future changes to your Will after this free year, at a cost to you of £10 per year. You can choose not to opt in to this service, in which case you will not be required to enter any payment details at checkout. If opted in to this Unlimited Updates service, you can opt out at any time before being charged through your "Account". If you need any help doing this, please contact Farewill by calling 020 8050 2686 or hello@farewill.com. Canal & River Trust accepts no responsibility for charges incurred.

Please check the Farewill Terms and Conditions before you apply.

- 5) The voucher code provided will be for £90 (an individual Will) or £140 (a couple's Will). If the cost of the Service exceeds this amount (for whatever reason) Canal & River Trust will not cover any additional costs. If the costs of writing your Will exceed the sum covered by your

voucher you are responsible for the additional amount, please take note of this when you add your voucher at check out online or are quoted on the phone.

- 6) Canal & River Trust reserves the right to withdraw this free Will offer at any time.
- 7) Please note Farewill alone, not Canal & River Trust, provide the Will-writing service and responsibility of the Service is Farewill's. Farewill is independent of Canal & River Trust and participating in this free Will offer does not imply a recommendation by Canal & River Trust.
- 8) To the extent permitted by law Canal & River Trust accepts no liabilities, and excludes all liabilities, losses, damages, claims, costs and expenses, arising from the services provided by Farewill (including but not limited to any advice given or documents prepared by it), unless such liabilities, losses, damages, claims, costs and expenses are caused as a direct result of Canal & River Trust's negligence. Please note Farewill is not a law firm and is not registered or regulated by the Solicitors Regulation Authority. Although all Wills written by Farewill are checked by their in-house Will experts, they do not offer legal advice. It is for you to satisfy yourself that the Service (and any documents) provided to you meet your requirements and are satisfactory for your purposes and any legal requirements.
- 9) If you have a more complex estate or wish to discuss your estate with an SRA regulated solicitor you may wish to consider alternative providers. Please note that Canal & River Trust cannot provide a voucher code for any other company or firm other than Farewill in accordance with these Terms and Conditions.
- 10) Canal & River Trust is a registered Charity No. 1146792. Registered as a company limited by guarantee and registered in England & Wales No. 07807276.
- 11) Farewill LTD is a company registered in England and Wales (no. 09701947) whose registered office is at Unit 1, 27 Downham Rd, London, N1 5AA.